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24 June 1970

MEMORANDUM FOR THE RECORD

SUBJECT: Inspection of Motorized Shelving Installations

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25X1C4A

[REDACTED]

On Friday, 19 June 1970, the above named individuals accompanied Mr. [REDACTED] to see the motorized shelving installation in NPIC, and then to Headquarters Building to view the motorized shelving installation in DDP/RID.

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The main purpose for these inspections was to provide Mr. [REDACTED] an opportunity to obtain, from the user, information that should prove very valuable in development of performance specifications to be sent to the respective bidders. It was also felt that through his learning of the many inconveniences to which the users have been subjected he will, through inclusion in his specifications, require that all research and testing be done in the vendors plant, at their expense, time, and inconvenience.

*This may not be practical - we should let the hands complete*

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25X1C4A

The visit to the first installation, NPIC, was very well timed. They were experiencing problems with the secondary safety mechanism, and at the time of our visit the engineers from [REDACTED] were working on the equipment in an attempt to correct this problem. Here was a wonderful opportunity for Mr. [REDACTED] not only to see the problem, but also to talk to the engineers and learn what was causing the problem and see first hand how they expect to alleviate the problem.

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In addition to this, he asked many questions of both Mr. Paul [REDACTED] Records Officer for NPIC, and Mr. [REDACTED], the supervisor of this particular installation. I am sure that he now sees the tremendous advantages that are to be gained through using motorized shelving, but after learning of the problems caused by sticking buttons, etc., he also knows of the inconveniences that have occurred and can occur in future installations if we do not insist on testing prior to our signing of contract.

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From [REDACTED] we then visited the DDP/RID installation of [REDACTED] motorized shelving. Mr. [REDACTED] of RID briefed us on the advantages of this equipment and at the same time explained the problems they have experienced. Fortunately most of the problems have been overcome, but they were continuously plagued with such items as burned-out motors, sticking safety switches, separating axel shafts, etc. Mr. [REDACTED] stated that Mr. [REDACTED] President of [REDACTED] Corporation, inspected the installation on 30 May and authorized a change in the gear-drive ratio that seemed to reduce

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